



ExtendTime™

ExtendTime™ was awarded BEST OF CLASS by CIPTUG for an XML application with the BEST RETURN ON INVESTMENT, and also BEST IN CLASS FOR MANUFACTURING

“This technology is likely to save our school district thousands of dollars in labor costs associated with operational inefficiencies such as employee time theft, human error in manual time sheet calculations, and administrative time spent creating reports from raw data.”

- Paul Chase, Phoenix Elementary School District

“The interface streamlines several functions of our business. By eliminating the need for data entry it speeds up payroll processing and the accuracy is improved. Supervisors are enthusiastically learning to utilize the tools provided through ExtendTime™. They can monitor their staff; they can see who’s clocking in late. They really use it.”

- Amy Brown, Ability Beyond Disability

A comprehensive labor management tool that eliminates the manual tracking of labor data, ExtendTime™ provides companies with an easy way to automate their workforce management process. ExtendTime™ is a unique Web-based solution for companies to leverage their investment in their IP phones utilizing them for time and attendance tracking. The information can automatically be transmitted to the companies’ payroll systems and eliminates the manual process by which timesheets are calculated. ExtendTime™ manages employee scheduling and attendance. Since, payroll comprises the largest operating expense in a company, accurate and efficient time tracking is critical to the bottom line. While it can seem daunting to replace outdated systems and manual practices with new technologies, this is the path to accurate time tracking and elimination of overpayments. Accessible from any computer with Internet access, ExtendTime™ provides the tools to help Supervisors and Management know exactly how their payroll dollars are being spent and where labor resources are being engaged. Employees can clock their time, review schedules, transfer labor hours, check benefit accruals, and receive messages from supervisors. ***It has a powerful rules engine to handle any time and attendance policy.***

Every tier of the organization, from entry level-staff to executive management, will feel comfortable navigating and operating the system in a familiar online environment. Labor data is immediately stored in ExtendTime’s database where it is available to managers on a real-time basis. Companies will also benefit from the ability to interface to a multitude of HRMS, payroll, financial, accounting and ERP systems ensuring their workforce processes are integrated. ExtendTime™ will not only reduce expenses but will also enhance efficiency and productivity. What is so great about ExtendTime™ is its ability to be so versatile in setting parameters and its level of customization for time and attendance.



AVAYA



Solution Features

- Connect Using IP Phones
- Interface to backend Time and Attendance Systems
- Security Enabled with full authentication capability
- Configurable Voice prompts
- Labor level support
- Dynamic Speech Synthesis
- Employee Self Service

Benefits

- Reduce errors and time theft
- Reduce data entry
- Reduce payroll processing time
- Reduce unauthorized leave time
- Manage employee attendance

Offering

Hosted Solution (SaaS) Software as a Service.

Trident offers a hosted environment with minimum start-up investment. Customers can interface with Trident's hosted service with their IP telephony equipment.

ExtendTime™ IP Telephony

ExtendTime™ IP Telephony is a front end software product, which allows IP telephony systems from Cisco Systems, Inc. and Avaya Corporation to interface to backend time and attendance systems. This powerful software in effect makes every IP telephone a cost effective data collection device eliminating the need for expensive time clocks and leverages existing IP telephony equipment for time and attendance. It revolutionizes the way that organizations manage daily time and attendance systems by using IP phones in lieu of time clocks.

ExtendTime™ offers a tangible Return on Investment (ROI) by automating your data collection process, providing on-line reporting capabilities, reducing inquiries to the Human Resource Department, and reducing payroll error rates.

ExtendTime™ IP Telephony works on Cisco 7912, 7940, 7941, 7960, 7961, and 7970 IP phones as well as Avaya 4600 and 9600 one-X Deskphone IP phone series. Due to its portable architecture, ExtendTime™ IP Telephony can be ported to almost any IP Telephony system which supports a medium size LCD screen.

The login process begins with an employee using the service buttons of the IP phone's LCD. The employee is prompted on the LCD to enter their credentials for authentication. Once authenticated, the employee is then given the choice to punch in and out or transfer to a cost center or labor level by using the LCD. The labor level concept provides powerful cost control by allocation of time to specific cost centers. Additionally, employees can clock in and out, receive text messages, view accrued benefits and work schedules, transfer work hours between departments and project codes; all from the IP phone's LCD.

ExtendTime™ IP Telephony is available for interface to *many time and attendance systems*. The robust interface of ExtendTime™ IP Telephony uses various methods such as XML, SOAP, COM objects and direct database connection to access host T&A systems. In some cases a customized interfaces is designed to accommodate a host T&A system.

The employee or their supervisor can review employee's time sheet and benefits using a web browser.

Approval	Type	Day	Date In	Time In	Date Out	Time Out	Reg	OT1	OT2	Unpaid Notes
<input checked="" type="checkbox"/>	Clock In	Thu	04/02/2009	3:20 pm	04/02/2009	3:43 pm	0.38 hrs			
<input checked="" type="checkbox"/>	Clock In	Thu	04/02/2009	3:47 pm	04/02/2009	3:48 pm	0.02 hrs			GPS- N:38.888253,- 77.094570